Maintenance required to keep or transfer your Vehicle Service Contract
In order to keep your Vehicle Service Contract in force or transfer your Vehicle Service Contract, the vehicle covered must be maintained according to the manufacturer’s specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your Vehicle Service Contract.

Prior authorization
Prior to starting repairs, you or the repair facility must contact the administrator toll-free at 1-800-322-3933. Customers in Florida should call 1-800-247-9469. If a mechanical breakdown occurs outside the administrator’s operating hours, the administrator must be contacted during the next business day. Failure to obtain a claim authorization may result in non-payment.

Exclusions
Your Vehicle Service Contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your Vehicle Service Contract.

Cancellations
You can cancel your Vehicle Service Contract at any time and receive reimbursement for the unused portion.

Vehicle Service Contracts issued by WS Alternative Services Corporation and administered by Warranty Solutions Management Corporation. In Florida, Wisconsin, Arizona and Alaska, issued and administered by Warranty Solutions Administrative Services, Inc. (Florida License #92378). In Louisiana, issued by AMT Warranty Corp. and administered by Warranty Solutions Management Corporation. Also issued by Heritage Mechanical Breakdown Corporation in Florida (Florida License #41872). All contracts insured by Heritage Indemnity Company (CA C of A #08549), P.O. Box 140057, Denver, CO 80214-0057. D11CM21-04 (0318)

1 Except California. Please see your Vehicle Service Contract for details.
2 Please see your Vehicle Service Contract for specific exclusions and details of benefits.
### 3 Star coverage
Powertrain coverage for preowned vehicles

| Engine | • Engine block
| • Cylinder head
| • Rotor housing
| • Oil pan
| • Valve cover
| • Timing cover
| • All internally lubricated parts contained within the engine
| • Oil pump
| • Timing chain, gears, and tensioners
| • Timing belt and tensioners
| • Balance ball
| • Variable valve camshaft adjuster
| • Intake and exhaust manifolds
| • Harmonic balancer
| • Engine mounts
| • Water pump
| • Flywheel
| • Flyplate
| **Transmission, transaxle, and transfer case**
| (Automatic and standard)
| • Case housings
| • Housing covers and pans
| • All internally lubricated parts contained within the housings
| • Transfer case shift/encoder motor
| • Torque converter
| • Viscous coupling
| • Vacuum modulator
| • Transmission mounts
| • Range position sensor/switch

| Drive axle | • (Includes transaxle and 4WD vehicles)
| • Front and rear drive axle housings and covers
| • All internally lubricated parts contained within drive axle housings
| • Axle shafts
| • Constant velocity joints and boots
| • Drive shafts
| • Universal joints
| • Flex discs
| • Drive shaft center support bearing
| • Drive shaft yokes
| • 4WD engagement actuators and motors
| • 4WD manual locking hubs

| Hybrid electric vehicle | • Power inverter assembly
| • Drive motor assembly
| • Generator assembly
| • Hybrid cooling system blower motors and pumps
| • Hybrid system starter and rotor
| • All hybrid system control units and sensors

| Seals and gaskets | • For all parts listed

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### 3 Star Plus coverage
All 3 Star coverages, plus these additional features:

| Front suspension | • Upper and lower control arms and their bushings
| • Upper and lower ball joints
| • Hub and wheel bearings

| Steering | • Steering gear
| • Rack and pinion housings and all internally lubricated parts contained within the housings
| • Power steering pump
| • Power cylinder assembly
| • Electric power steering assist

| Interior climate and comfort | • Air conditioning compressor and its mounting bracket
| • Compressor clutch
| • Compressor, clutch, pulley
| • Accumulator
| • Receiver dryer
| • Evaporator
| • Condenser

| Fuel | • Fuel injectors
| • Fuel pump
| • All turbocharger or supercharger internal parts and housings

| Cooling | • Radiator
| • Electric, cooling fan motor and relay
| • Fan clutch
| • Fan shroud

| Brakes | • Master cylinder
| • Vacuum or hydro booster
| • Wheel cylinders
| • Calipers
| • Equalizer and distributing valves
| • ABS electronic control unit, wheel speed sensor, and exciters
| • ABS proportioning control valves
| • High pressure hydraulic pump

| Electrical | • Starter motor
| • Starter solenoid
| • Alternator and its mounting bracket
| • Voltage regulator
| • Wiper motor
| • All manually operated switches

| Seals and gaskets | • For all parts listed

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### Coverage options

#### EcoMind®
(On 3 Star and 3 Star Plus)

- Spark plug wires
- Cool to spark plug boot and connectors
- Vapor and emission canisters
- Positive crankcase ventilation valve
- Distributor cap and rotor
- Strog pump, catalytic converter, muffler, and exhaust pipes
- High voltage vehicle drive battery
- Gas cap

#### Power tech and electronics
(On 3 Star Plus only)

- Manual and power window regulators
- Power antenna motor and mast
- Power trunk or tailgate actuator and motor
- Power headlight door motors and actuators
- Power sunroof motor
- Convertible top lift motor
- Power seat track assembly
- Power mirror motors
- Cruise control assembly
- Speedometer
- Odometer
- Fuel gauge
- Tachometer
- Volt and amp gauge
- Temperature gauge
- Factory-installed anti-theft device
- Transmission and transfer case control modules
- Power sunroof motor
- Fuel injection control modules
- Fuel injection sensors
- Electronic air conditioning control head and module
- Factory keyless entry transmitter and receiver

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### Benefits
Included with 3 Star and 3 Star Plus

- **Transferability**
  - If you sell your vehicle within your Vehicle Service Contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

- **Roadside assistance**
  - You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery, and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call toll-free 1-866-434-4357.º

- **Car rental**
  - At least one day of car rental (up to $40 per day) is provided for covered repairs, or repairs covered under the manufacturer’s warranty.

- **Trip interruption**
  - If you are more than 100 miles away from home and your vehicle has a mechanical breakdown that is covered under your Vehicle Service Contract, we will reimburse you up to $150 per day, up to 3 days, for required meals and lodging.

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<table>
<thead>
<tr>
<th>Covered component</th>
<th>3 Star</th>
<th>3 Star PLUS</th>
</tr>
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<tbody>
<tr>
<td>Engine</td>
<td>•</td>
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</tr>
<tr>
<td>Transmission, transaxle, and transfer case</td>
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<tr>
<td>Drive axle</td>
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<tr>
<td>Hybrid electric</td>
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<tr>
<td>Front suspension</td>
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<tr>
<td>Steering</td>
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<tr>
<td>Interior climate and comfort</td>
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<tr>
<td>Fuel</td>
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<td>Cooling</td>
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<td>Brakes</td>
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<tr>
<td>Electrical</td>
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<tr>
<td>Seals and gaskets</td>
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<tr>
<td>EcoMind®</td>
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<td>Lifted truck</td>
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<tr>
<td>Power tech and electronics</td>
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</tbody>
</table>

* Included coverage = Optional coverage

º Please see your Vehicle Service Contract for specific exclusions and details of benefits.

º º º º

* Please see your Vehicle Service Contract for specific exclusions and details of benefits. (Optional on 3 Star and 3 Star Plus)